# 2023 Greenwich Leaders: European Large Corporate Trade Finance

# Q4 2023

The following tables present the complete list of 2023 Greenwich Share and Quality Leaders across Europe and in individual European countries, and the winners of the 2023 Excellence Awards in several important categories.

#### Greenwich Share and Quality Leaders — 2023



#### European Large Corporate Trade Finance Market Penetration

| Bank               | Market Penetration | Statistical Rank |
|--------------------|--------------------|------------------|
| <b>BNP</b> Paribas | 50%                | 1                |
| UniCredit          | 30%                | 2T               |
| HSBC               | 29%                | 2T               |



#### European Large Corporate Trade Finance Overall Quality

| Bank                |
|---------------------|
| BNP Paribas         |
| Crédit Agricole CIB |
| HSBC                |
| Santander           |
|                     |

Note: Based on 444 total respondents. Market penetration refers to the proportion of companies interviewed that consider each bank one of their trade finance providers. Share Leaders are based on top 3 leading banks, including ties. Quality Leaders are cited in alphabetical order, including ties. Source: Coalition Greenwich 2023 European Large Corporate Trade Finance Study

#### **Greenwich Share Leaders — 2023** By Region



#### European Large Corporate Trade Finance — Belgium/Luxembourg

| Bank               | Market Penetration | Statistical Rank |
|--------------------|--------------------|------------------|
| BNP Paribas-Fortis | 85%                | 1                |
| KBC Bank           | 52%                | 2                |
| Belfius            | 41%                | 3Т               |
| ING Bank           | 41%                | 3Т               |

#### European Large Corporate Trade Finance — France

| Bank                | Market Penetration | Statistical Rank |
|---------------------|--------------------|------------------|
| <b>BNP</b> Paribas  | 95%                | 1                |
| Société Générale    | 72%                | 2                |
| Crédit Agricole CIB | 51%                | 3                |

#### European Large Corporate Trade Finance — Germany

| Bank          | Market Penetration | Statistical Rank |
|---------------|--------------------|------------------|
| Commerzbank   | 71%                | 1                |
| UniCredit     | 67%                | 2                |
| Deutsche Bank | 57%                | 3                |

#### European Large Corporate Trade Finance — Iberia

| Bank      | Market Penetration | Statistical Rank |
|-----------|--------------------|------------------|
| Santander | 89%                | 1                |
| BBVA      | 81%                | 2T               |
| CaixaBank | 78%                | 2T               |

#### European Large Corporate Trade Finance — Italy

| Bank               | Market Penetration | Statistical Rank |
|--------------------|--------------------|------------------|
| Intesa Sanpaolo    | 94%                | 1                |
| UniCredit          | 81%                | 2                |
| <b>BNP</b> Paribas | 70%                | 3                |

#### European Large Corporate Trade Finance — The Netherlands

| Bank     | Market Depatration | Ctatistical Dank |
|----------|--------------------|------------------|
| Dank     | Market Penetration | Statistical Rank |
| ABN AMRO | 42%                | 1T               |
| ING Bank | 42%                | 1T               |
| Rabobank | 40%                | 1T               |

#### European Large Corporate Trade Finance — Nordics

| Bank        | Market Penetration | Statistical Rank |
|-------------|--------------------|------------------|
| Nordea      | 73%                | 1                |
| SEB         | 57%                | 2T               |
| Danske Bank | 53%                | 2T               |

#### European Large Corporate Trade Finance — Switzerland

| Bank | <b>Market Penetration</b> | Statistical Rank |
|------|---------------------------|------------------|
|      |                           |                  |

Insufficient sample, no winners

#### European Large Corporate Trade Finance — United Kingdom

| Bank               | Market Penetration | Statistical Rank |
|--------------------|--------------------|------------------|
| HSBC               | 59%                | 1                |
| <b>BNP</b> Paribas | 39%                | 2T               |
| Barclays           | 35%                | 2T               |
| NatWest Group      | 33%                | 2T               |

Note: Based on 444 total respondents (including 27 in Belgium/Luxembourg, 42 in France, 42 in Germany, 39 in Iberia, 83 in Italy, 53 in The Netherlands, 70 in Nordics, 17 in Switzerland, and 54 in the United Kingdom). Market penetration refers to the proportion of companies interviewed that consider each bank one of their trade finance providers. Share Leaders are based on top 3 leading banks, including ties. Source: Coalition Greenwich 2023 European Large Corporate Trade Finance Study

#### Greenwich Quality Leaders — 2023 By Region



# European Large Corporate Trade Finance — Belgium/Luxembourg

| Belgium/Luxembourg                               | European Large Corporate Trade Finance — The Netherlands                               |
|--|--|
| Bank   | Bank   |
| BNP Paribas-Fortis                               | Quality evaluations did not yield statistically differentiated                         |
| KBC Bank   | banks for this country.  |
| European Large Corporate Trade Finance — France  | European Large Corporate Trade Finance — Nordics                                       |
| Bank   | Bank   |
| BNP Paribas                                      | SEB  |
| HSBC   |  |
| European Large Corporate Trade Finance — Germany | European Large Corporate Trade Finance — Switzerland                                   |
| Bank   | Bank   |
| Deutsche Bank                                    | Quality evaluations did not yield statistically differentiated banks for this country. |
| European Large Corporate Trade Finance — Iberia  | European Large Corporate Trade Finance — United Kingdom                                |
| Bank   | Bank   |
| Santander  | Quality evaluations did not yield statistically differentiated banks for this country. |
| European Large Corporate Trade Finance — Italy   |  |
| Bank   |  |
| Intesa Sanpaolo                                  |  |

Note: Based on 444 total respondents (including 27 in Belgium/Luxembourg, 42 in France, 42 in Germany, 39 in Iberia, 83 in Italy, 53 in The Netherlands, 70 in Nordics, 17 in Switzerland, and 54 in the United Kingdom). Quality Leaders are cited in alphabetical order, including ties. Source: Coalition Greenwich 2023 European Large Corporate Trade Finance Study

#### **GREENWICH EXCELLENCE AWARDS**

The 2023 Greenwich Excellence Awards identify the top-ranked banks in a series of product and service categories. Winners are determined by receiving a statistically significant portion of "Excellent" ratings from their large corporate trade finance clients in Europe.



### 2023 Greenwich Excellence Awards for European Large Corporate Trade Finance Among More Than 110 Banks Evaluated, 5 Have Distinctive Quality

| <b>Frequency of Contact</b><br>BNP Paribas<br>Crédit Agricole CIB<br>HSBC<br>Santander                               | <b>Timely Follow-Up</b><br>BNP Paribas<br>HSBC<br>Santander | <b>Quality of Advice</b><br>BNP Paribas<br>Crédit Agricole CIB<br>HSBC  |
|--|---|---|
| Ability to Match Products<br>and Services to Client Needs<br>BNP Paribas<br>Crédit Agricole CIB<br>HSBC<br>Santander | Ease of Doing Business<br>*                                 | <b>International Network<br/>Breadth</b><br>BNP Paribas<br>Citi<br>HSBC |
| <b>Effectiveness at Reducing Paperwork</b> Santander   | <b>Turnaround Time</b><br>Citi<br>HSBC<br>Santander         | <b>Speed of Error Correction</b><br>Santander                           |
| Digital  | Supply Chains   |   |
| Platform Capabilities<br>for Trade Finance   | Advisory Capabilities<br>Santander                          |   |

\*

Note: \*Quality evaluations did not yield statistically differentiated banks for the excellence factor. Based on interviews with 444 European corporates actively using trade finance. The findings reported in this document reflect solely the views reported to us by the research participants and do not represent opinions or endorsements by Coalition Greenwich or its staff. Dr. Tobias Miarka, Melanie Casalis and Ana Voicila specialize in corporate banking, cash management and trade finance services in Europe.

## METHODOLOGY

Between April and September 2023, Coalition Greenwich conducted 444 interviews with corporates with annual revenues of €500 million or more across Austria, Belgium, France, Germany, Ireland, Italy, Luxembourg, the Netherlands, Nordic countries, Portugal, Spain, and the United Kingdom. Interview topics included product demand, quality of coverage and capabilities specific to trade finance.

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